



# The Inside Track

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Frequently asked questions, tech tips, & problem reports for users of Thoroughbred Software Products

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Volume 6 Issue 9

September 2000

## Thoroughbred *Basic*<sup>™</sup>

- Q** Why do the number of blocks in the file change when I copy a blank direct file? I see this when using the UNIX command "du -a" to get the number of blocks in the file.
- A** When you originally create the file it is created with the actual number of blocks that are in use. When you copy it, the number of blocks are padded to the full amount that the file can use.
- Q** Why am I receiving a "restricted access" message when I start *Basic*?
- A** The security file has been compromised. Rename the following files, TERMINAL, TCONFIGW, TCONFIG8 and IPLINPUT. Delete the security file, TBRED`version-number`.BAS, from the windows directory and the TSI section from win.ini file and reinstall.

## TS ODBC DataServer<sup>™</sup>

- Q** Why am I getting a message "invalid directory" when I try to create the ODBC control file information in the Expose Utility for the first time?
- A** You do not have a hierarchical directory defined in your IPLINPUT file. An example is: DEV D9,1,,,1,,
- Q** Why am I receiving an error e:8 when attempting to run a report using an ODBC data source?
- A** The e:8 error message means that too many users have attempted to access the data source and exceeded your user license count. This can occur when the ODBC application has cached a login and the user has exceeded the number of licenses.
- Q** Why do I get an e:8 error message in Microsoft Access when I try to open multiple data sources?
- A** This is due to the amount of licenses you have purchased. Access uses a license for each connection to a data source. To import or link two separate tables in Access you would need a minimum of two licenses.
- Q** What is an e:4 error message and why do I intermittently receive it?
- A** An e:4 error message is a generic communications error.
- (1) Verify that the server process is running.
  - (2) Verify that it is running on the correct port.
  - (3) Verify that you can ping the server by name and IP address from the Windows PC.
  - (4) Verify that there is data in the files that you have associated with the data source(s).
  - (5) Verify that you are using the correct table name in your sql statement.
  - (6) Have your network card and connections analyzed for any faults.

## Thoroughbred *Script-IV*<sup>TM</sup>

**Q** How do I prevent the **Page-Down** key from doing anything on an INPUT SCREEN directive in my *Script-IV* script?

**A** Put a post-process in the script that checks for this key and ignores it. For example:

```
INPUT SCREEN screen-name
      POST PROCESS ALL, CHECK-TERM
CHECK-TERM
      IF TERM-KEY = -16 THEN
          LET screen-name.FIELD=screen-name.FIELD - 1
      ENDIF
```

**Q** How do I setup VIEW\$[7] for a SELECT WHEN statement for a CONNECT VIEW?

**A** Use the following example code. It will select the records from the data file where the STATE field = "NJ":

```
MAINLINE
      DIM VIEW$[18]
      LET VIEW$[7]="WHEN #UTCUST.STATE="+QUO+"NJ"+QUO
      CONNECT VIEW "UTCUST"
```

## Thoroughbred IDOL-IV<sup>TM</sup>

**Q** How do I display the view description but not the view name in Multi-Record Maintenance?

**A** From inside the view, press **F7** and select **View edit**. Now place a **D** for the Border Heading Indicator.

**Q** What file can I use to read for a display of valid printers?

**A** The link is IDPRTSEL and the file is IDDBD. You can use a LOOKUP VIEW in your message so they will only enter the correct printer choice.

**Q** How do I rebuild multiple sort files?

**A** Use option "R" on the menu "UTMENU11" (IDOL-IV Supplemental Utilities).

**Q** What determines where sort files are created?

**A** The number specified in the LINK UTDATFIL. This number is held in the IDOL-IV IDSV format.

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